



Our Team

Branch Manager/Care Manager

The Branch Manager is dedicated to ensuring the smooth running of Caring Angels, as well as being ultimately responsible for ensuring the branch runs according to regulatory requirements. They will also make sure that the whole team is aware of, and working to regulatory requirements, and that all training and personal development of our staff is up to date. The Branch/Care Manager will be qualified, and have several years of experience in health and social care.

Care Coordinator

The Care Coordinator is usually seen out and about with our care workers, mentoring and training them. You will meet the care coordinator when they provide a care assessment. Their role is also to review each care plan, ensuring that the care service we provide is always meeting the changing needs of our customer. Care Coordinators are qualified in health and social care to a high level, including their care assessment qualifications. They are available to answer any questions that you may have about home care whether you are receiving the Caring Angels service, or considering it. The care coordinator will also attend the first care visit to introduce the care workers to you.

Branch Supervisor

Branch Supervisors have the responsibility to ensure that care workers are scheduled accordingly, arrive at the correct time and are able to complete their home visits efficiently. They will also ensure that if there are any changes to the care workers due to sickness or holiday that you are informed straight away. Branch Supervisors also ensure that the care workers who visit each customer are qualified to work to the agreed care plan, and that they match any specific needs requested by the customer.